**SITECH South LLC**

**Survey and Support Specialist**

**Alabama**

**PRIMARY FUNCTION:**

Provide consultative expertise in the areas of Precision GPS Machine Control, Construction Survey and Heavy Civil Construction applications. Must be able to independently review, advise and provide consulting services to construction customers. Engage in Training, Demonstrating and Technical Sales Support for integrated 2D and 3D solutions.

**DIMENSIONS:**

**ESSENTIAL DUTIES:**

* Coordinates Construction Survey and Software team build and integrate 2D and 3D Guidance systems.
* Provide training and support for Trimble Survey and Software products. This includes Trimble RTK GPS and Robotic instrumentation, Trimble Business Center, TerraModel, Paydirt and Trimble Grade Control Systems.
* Keep current on existing software, new software and software updates.
* Function as a paid consultant to SITECH South customers for Training and Support.
* Works as a technical liaison to the sales force to promote sales activities and facilitate order closings.
* Teach Continuing Education (CE) certified training classes for Land Survey, 3D Guidance systems and Software.
* Provide support for field service on all guidance and software products, providing phone support as well as on-site troubleshooting as required.
* Maintains a library consisting of project documentation and reports according to company guidelines.
* Uses manuals, repair manuals, parts manuals, parts diagrams to troubleshoot Trimble and associated vendors equipment.
* Computer proficiency in MS Office and CAD software preferred.

**MINIMUM REQUIREMENTS:**

Education:

Associate degree or higher or equivalent experience in Surveying and Survey Technology or Civil Engineering. PLS is a plus.

Work Experience:

Four plus years of field experience in construction surveying. Must be proficient in the application of 2D and 3D Guidance technology.

 Physical:

Must be able to handle the physical demands associated with the job including walking job sites, climbing, bending and manually handle parts up to 50 pounds.

Other:

Must be able to effectively document activities on customer work orders. Must have cognitive reasoning and problem-solving skills. Be able to apply knowledge, convey written information and use verbal communication in a relatable way to others. Should have basic proficiency using PC based applications (iOS where applicable).

Additional: Field activities require a valid state drivers license (obtain within 30 days of hire a valid license within the state of SMA’s operation) andpossess a safe driving record, as outlined in the SISO Employee Handbook. Must be able to pass a pre-employment drug test.

This job description is not intended to be all-inclusive. Your supervisor may request and assign you similar duties.