**SITECH South LLC**

**Bench Repair Technician**

**Prattville, AL**

**PRIMARY FUNCTION:**

The primary function is technical aptitude in instrument repair, testing and calibrating instruments. Must be customer service focused. Engage in setting standards for testing, calibrating and drive activity for multiple locations.

**DIMENSIONS:**

**ESSENTIAL DUTIES:**

* Troubleshoot, diagnose and fix lasers, robots and other survey and construction components
* Be organized, manage time well for multiple repairs rotating through the shop
* Be an available subject matter expert offering technical advice to internal and external customers.
* Follow and maintain standards of performance for the group. This includes routinely updating company calendar with activities.
* Actively stay current on products for Trimble Survey, Machine Control and Software products.
* High level knowledge of calibration systems, including collimators, voltage regulators, scopes and other types of electronic measurement instruments.
* Familiarity with Spectra, Trimble, Nikon and other construction and survey instruments preferred. Familiarity with as competitive brands from Topcon and Leica is a plus.
* Must be detail oriented and be a team player.
* Must be able to provide customer technical support by phone, electronically and provide follow up to customer questions.
* Participate in control of inventory and recommend needed stock to enable the service of equipment in a timely manner
* Manage warranties both internally and interface with the factory.
* Proficiency with computer office software (MS Word, Excel, etc.) required.

**MINIMUM REQUIREMENTS:**

Education:

Associate degree or higher or equivalent experience in Electronics Technology, is preferred. Military veterans with electronics experience are welcomed.

Work Experience:

One plus years of instrument service/electronics repair is preferred.

Knowledge of:

* Operational characteristics of instrumentation and electronic equipment and components
* Knowledge of methods, techniques, materials, equipment and tools used in instrument repair
* Standard terms, practices, procedures, methods and mathematics used in the instrumentation and electronic trades
* Preventive maintenance applicable to electronic and instrumentation systems.
* Occupational hazards and standard safety practices

Physical:

Must be able to handle the physical demands associated with the job including walking job sites, climbing, bending and manually handle parts up to 40 pounds.

Additional: Limited travel. Possibility of occasional overnight travel to branches and\or factory training.

This job description is not intended to be all-inclusive. Your supervisor may request and assign you similar duties.